



Patient Financial Assistance Program Information

As your community healthcare provider, Tanner Health System offers financial assistance to help patients meet their medically necessary healthcare financial responsibilities. Tanner provides a Patient Financial Assistance Program to assist eligible uninsured and/or underinsured patients and their families with medical bills beyond their ability to pay.

All self-pay patients receive a 60% discount on their hospital services, regardless of financial assistance eligibility. Tanner Health System offers additional financial assistance programs which may discount a patient’s hospital bill up to 100%. The program discount levels vary based upon the patient’s family size and income level.

A patient’s financial circumstances will not affect his or her receiving of care. The granting of financial assistance shall be based on an individualized determination of financial need, and shall not consider the patient's age, gender, race, veteran status, immigration status, sexual orientation, or religious affiliation.

Eligibility Requirements for Patient Financial Assistance Program

The Patient Financial Assistance Program covers payment for medically necessary care and excludes services deemed not medically necessary, such as cosmetic surgery or fertility services. Any patient can apply for financial assistance at any time: before, during, or after your care, up to 24 months after your initial bill. Information will be sent with your bill detailing how to apply for assistance.

To apply:

- Complete an application.** Applications can be obtained in the registration area of any of our hospital facilities or through Patient Financial Services. Applications can also be found at the following locations:

MyChart: An application can be submitted through the patient portal.

Website: Print the application from the Tanner website through the [Financial Assistance](#) portion of Billing and Financial Resources.

- Return the completed Patient Financial Assistance Plan application within 45 days of receipt.** Applications can either be hand-delivered to any of our hospital facilities or mailed to the address provided.

Tanner Medical Center
 ATTN: Patient Financial Counselor
 705 Dixie Street
 Carrollton, Georgia

- To be eligible, provide proof that income requirements are met.** Documents which may be used are listed on the application. Tanner uses a sliding scale based on family size and income level and compares that to the Federal Poverty Guidelines (FPG) for the current year. For 2024, the guidelines are as follows:

Household Size	100% FPG	200% FPG	250% FPG	350% FPG
1	\$15,060	\$30,120	\$37,650	\$52,710
2	\$20,440	\$40,880	\$51,100	\$71,540
3	\$25,820	\$51,640	\$64,550	\$90,370
4	\$31,200	\$62,400	\$78,000	\$109,200
5	\$36,580	\$73,160	\$91,450	\$128,030
6	\$41,960	\$83,920	\$104,900	\$146,860
7	\$47,340	\$94,680	\$118,350	\$165,690
8	\$52,720	\$105,440	\$131,800	\$184,520

Household Income	Below 250% FPG	250%-350% FPG
Patient Discount	100%	60%
Patient Pays	0%	40%

If a patient wishes to discuss applying for financial assistance with a financial counselor, obtain a copy of Tanner’s Financial Assistance Policy, obtain a copy of the Billing and Collection policy, obtain a copy of the application, or needs help completing the application, they should contact the Tanner Patient Financial Assistance Department at (770) 812-5795 or email patientfinancials@tanner.org during normal business hours, Monday through Friday from 8 AM to 4:30 PM.